

Housing Report 30/10/2024

1. Address: : Derby
2. 9th Feb 2021 moved in
3. January 2023, around the time of Cyclone Ellie, began reporting the leaking ceiling with rain coming through the roof in the lounge room and first bedroom.
4. 23rd August 2023 Reported concerns over ceiling in lounge room
5. Ceiling fell 25th Oct 2024
6. December 2022 reported concerns over ceiling issue in bedroom. Maintenance propped up with post.
7. Early 2023 Susan from Environmental Health took photos of bedroom ceiling but nothing was done. She said it was a health hazard.
8. People were in the house when the ceiling fell, including 3 young children - could have been fatal.
9. asked for emergency accommodation but was denied.
10. Housing responded that it 'wasn't that bad'
11. Constantly running shower. See image 7
12. August 2024 Reported water leaking water in bathroom. Hole cut in wall of toilet by housing maintenance to investigate. Did not repair hole. See image 6
13. Permanent blocked bathroom basin. See image 8
14. When it rains water comes up from the shower recess floor and flows across the floor and into the kitchen and hallway and lounge room.
15. 2024 oven was replaced, 2-3 weeks after reporting.
16. Power points not properly fixed to walls, kitchen, first and last bedrooms, outside power-point back veranda.

Image 1



Ceiling fan damaged from ceiling collapse



Image 2



Image 3

Ceiling collapse linen cupboard



Safety hazards



Hole in wall in toilet done by housing maintenance, not repaired.

Shower runs 24/7



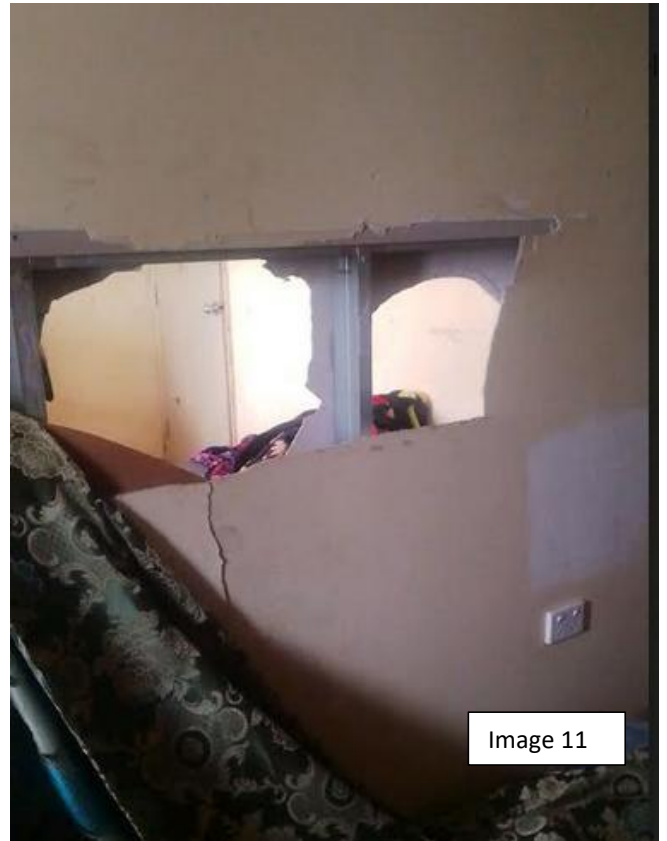
Permanently blocked bathroom basin



Bedroom Door



Wardrobe Door



Hole between two bedrooms



Image 12

Broken window - safety hazard



Image 13

Neat clean kitchen



Image 14

Derelict bedroom door